

Blackboard

Hotfix 30 for HEA Core – Long target column name extract failure

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Product: Analytics

Information:

ISSUE RESOLVED

The source data extract is failing if more than a one target column of a has name of length over the 30 characters where name is equal for those first 30 characters. This failure will cause failure of the module processing. By installing the hotfix, you will increase stability of source data extract.

HOTFIX PROCESS

Execute the script in the SQL hotfix file in SQL Server Management Studio on every database module which you are using. Use valid version of the script for the HEA Core of your module

HOTFIX VERIFICATION

If you faced source data extract due to the issue, the extract should pass now.

REQUIREMENTS

- Appropriate knowledge of SQL Server to apply the hotfix script

AVAILABILITY

The hotfix was made available on October 10, 2017.

Please reach out to Blackboard Support with any questions or issues regarding this hotfix or any prerequisites.