

# Blackboard®

## How to Subscribe to Product Status Incidents on Status.blackboard.com

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Version:Connect,Ally\_BU,SafeAssign,Web\_Community\_Manager,Bb\_Comms,Collaborate,Learn\_BU,Analytics **Article No.:** 000057485

**Product:** All Products

**Introduction:**

### How to Subscribe to Product Status Incidents

For live updates about product status, users can subscribe to our available products via Email, SMS, Webhook, and RSS/Atom feed.

1. Navigate to <http://status.blackboard.com>
2. Select the **Subscribe to Updates** button.



1.
  3. Select the mode of updates you would like from the following popup (email, sms, or webhook).
  4. Complete the required fields and any CAPTCHA requirements.
  5. Then **Confirm your subscription** via the welcome notification you receive.
    1. **Note:** Add the appropriate link below to your preferred RSS/Atom application to subscribe:

- RSS Feed <https://blackboardinc.statuspage.io/history.rss>
- Atom Feed <https://blackboardinc.statuspage.io/history.atom>

Additionally, users can subscribe to any active incident on [Status.blackboard.com](https://status.blackboard.com) in order to receive real-time updates regarding a specific incident. Follow the steps below to subscribe:

1. Navigate to <https://status.blackboard.com>
2. Go to **Current Incidents** (listed at the top of the page)
3. Click the **Subscribe** link on the right corner of the incident title
4. A pop-up page opens; Enter your email address or phone number for text updates
5. Click **Subscribe to Incident**

## Subscribe to Incident ×

Subscribe to updates for **Welcome new Users** via email and/or text message. Whenever an update is posted, you'll receive a notification.

**Get Updates Via Email**

**Get Updates Via Text Message**

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Message and data rates may apply. By subscribing you agree to our [Privacy Policy](#) and the Atlassian [Cloud Terms of Service](#). This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

**SUBSCRIBE TO INCIDENT**

- 1.
6. Confirm your subscription via email to text in order to receive updates to the incident

**Note:**

Once the event has been resolved, you will receive one final email or text, notifying you of the resolution.

