

# Blackboard

## Completed Attempts are Marked as 'In Progress' in Download of Grade Center

**Date Published:** Jun 30,2020 **Category:** Planned\_First\_Fix\_Release:Functioning\_as\_Designed; Product:Grade\_Center\_Learn; Version:Ultra **Article No.:** 000055711

**Product:** Learn

**Release:** SaaS

**Service Pack(s):** Ultra

**Description:** In Ultra Courses, completed attempts are marked as "In Progress" and scored when the Grade Center is downloaded.

### Steps to Replicate:

1. Log into Blackboard Learn (Ultra environment) as System Administrator
2. Navigate to a Course that has a Gradebook and student data
3. Go to **Grade Center > Full Grade Center**
4. Hover over **Work Offline** (top right) > **Download**
5. Set the following settings:
  1. Select Data to Download: **Full Grade Center**
  2. Delimiter Type: **Tab**
  3. Include Hidden Information: **No**
6. **Submit**

### Observed Behavior:

Several students are marked as **In Progress**, but also have a score listed.

### Expected Behavior:

A Score is listed for the Students.

**Cause:** Ultra Experience does not currently support In Progress attempts.

**Target Release:** Functioning as Designed

**Patch Available:** No

