Blackboard®

Mobile Browser Support for Ultra and Original Courses

Date Published: Dec 08,2021 **Category:** Product:Learn_BU; Version:X9_1,SaaS   **Article No.:** 000056059

Product: Blackboard Learn

Description: Ultra courses are optimized for mobile browsers. For Original courses, the Bb Learn 2016 Theme must be used for mobile browsers to be supported.
Symptoms:

Information: Please review the following Blackboard Help articles for mobile browsers that are supported.

- Browser Support for Learn SaaS Deployments with the Ultra Experience
    - https://help.blackboard.com/Learn/Administrator/SaaS/User_Interface_Options/Original_Experience/Browser_Support
- Browser Support for Learn SaaS Deployments with the Original Experience
    - https://help.blackboard.com/Learn/Administrator/SaaS/User_Interface_Options/Original_Experience/Browser_Support
- Browser Support for Learn Self- and Managed-Hosted Deployments
    - https://help.blackboard.com/Learn/Administrator/Hosting/Release_Notes/Browser_Support

While mobile browsers are supported, users may prefer to use the Blackboard app or Blackboard Instructor app on their mobile devices.

- Blackboard app
    - https://help.blackboard.com/Blackboard_App
- Blackboard Instructor app
    - https://help.blackboard.com/Blackboard_Instructor