

Blackboard

Add Readspeaker to SaaS Whitelist

Date Published: Sep 13,2019 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:System_Infrastructure_Learn; Version:SaaS **Article No.:** 000057018

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Users unable to use Readspeaker functionality in Learn SaaS due to Readspeakers servers not being Whitelisted.

Steps to Replicate:

1. Log into environment as Admin
2. Navigate to test Course > Course ID: CPT_ReadSpeaker
3. Edit "readfrom file"
4. Click on readspeaker icon near file name

Observed Behavior:

Session error

An error occurred

Could not download source document

Please try again by filling out the form below

Expected Behavior:

ReadSpeaker functionality is accessible

Target Release: Will Not Fix

Patch Available: No

