Blackboard®

Course Archive/Restore Does not Preserve Attached Files Ordering

Date Published: Jun 22,2017 **Category:** Planned_First_Fix_Release:Future_Reference; Product:Content_Management_Learn; Version:SaaS   **Article No.:** 000057863

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: After archiving then restoring a course, the files that were uploaded as content before a course archive are randomly re-ordered when restoring the course.

Steps to Replicate:

1. Log in as System Admin
2. Go to System Admin > **Courses**
3. Create a new **Course**
4. Go to **Content**
5. Create a new **Item**
6. Upload 3 files to the **Item**
7. Make note of the order of the files
8. Archive the **Course**
9. Restore the **Course**

Expected: Files should appear in the same order as the archived Course
Observed: Files are randomly out of order.

Target Release: Future Reference
Patch Available: No