

Blackboard

Something Broke Error Running Student Activity Report for Assignment or Assessment

Date Published: Jun 14,2019 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Course_Tools_Learn; Version:SaaS **Article No.:** 000060515

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: In a Course restored from a non-SaaS to SaaS environment, the Student Activity Report for some Assessments/Assignments is giving an "Oops! Something broke" error.

Steps to Replicate:

1. Login to Blackboard Learn
2. Access Demo Course
3. Go to Assessment
4. Click on a content items options and select 'Student Activity'

Observed Behavior:

Notice the error message "Oops! Something broke. Please reload the page"

1. Edit the content item Options
2. Check the Display After/Display Until option
3. Click Submit
4. Repeat step 4

Observed Behavior:

Now Student Activity Overview page shows data

Symptoms: Sample Stack Trace:

{noformat}

```
2019-03-12 13:14:57 +1100 - [ERROR] - blackboard.platform.restspring.exception.RestException
at blackboard.cloud.telemetry.b2.rest.RestService$class.withExceptionHandler(RestService.scala:29)
at blackboard.cloud.telemetry.b2.rest.ContentActivityRestService.withExceptionHandler(ContentActivityRestService.scala:34)
at blackboard.cloud.telemetry.b2.rest.ContentActivityRestService.studentContentActivityInDetail(ContentActivityRestService.scala:75)
...
Caused by: java.util.NoSuchElementException: Selected content is not a valid gradable item: _168_1
at blackboard.cloud.telemetry.b2.rest.ContentActivityRestService$$anonfun$studentContentActivityInDetail$1$$anonfun$1.apply(ContentAc
```

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Target Release: Will Not Fix
Patch Available: No