Blackboard

Error Occurs when Entering Numbers on Numeric Fields Using Arabic Language Pack

Date Published: Mar 03,2021 **Category:** Planned_First_Fix_Release:SaaS_v3900_8_0; Product:Grade_Center_Learn,Language_Packs_Learn; Version:Ultra **Article No.:** 000060626

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: Western numbers should be allowed into any numeric field such as assignment grades or grade center using Arabic language pack.

Steps to Replicate:

- 1. Log into Blackboard Learn (Ultra environment) as System Administrator
- 2. Create a Course > Enforce the Arabic Language Pack (ar_SA)
- 3. Enroll an Instructor and Student into Course created in Step 2
- 4. Create an Assignment
- 5. Log in as Student enrolled in Step 3
- 6. Navigate to Course > Assignment > Submit Assignment
- 7. Log in as Instructor enrolled in Step 3
- 8. Navigate to Course > Assignment > Attempt to change the Assignment settings > Edit the Maximum Points Allowed or try to fill any numeric field for grades

Expected Behavior:

Western numbers are allowed when using the Arabic Language Pack in Ultra.

Observed Behavior:

Western numbers are translated into Arabic characters.

Target Release: SaaS - Fixed (v3900.8.0) Patch Available: No