# **Blackboard**

#### Collaborate Link not Available in Private SaaS Ultra Courses

Date Published: Aug 21,2019 Category: Planned\_First\_Fix\_Release:Will\_Not\_Fix; Product:Course\_Tools\_Learn; Version:SaaS Article No.: 000060988

**Product:** Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Collaborate link not available in private SaaS Ultra Courses. When setting an Ultra Course to private in Learn SaaS the Collaborate tools are not visible under

the Course entry page within the "Details and Actions" section.

## **Steps to Replicate:**

1. Log in as Administrator to any Ultra enabled SaaS Environment

- 2. Open a Course that is not set as Private
  - 1. Observe the Collaborate link appears under the "Details and Actions" section when you access the Course
- 3. Exit the Course and click the Courses menu
  - 1. Set the Course to Private by clicking the padlock icon
- 4. Access the Course now that it is in Private mode

## **Expected Behavior:**

The Collaborate tool should be listed under the "Details and Actions" section

#### Observed Behavior:

The Collaborate tool is not listed under the "Details and Actions" section

Target Release: Will Not Fix

Patch Available: No