Blackboard

Instructors Posting Announcements Receive Duplicate Emails When Selecting Option To Send Immediately

Date Published: Mar 28,2024 Category: Planned_First_Fix_Release:Future_Reference_Learn; Product:Communication_Tools; Version:Learn_9_1_3900_82_0,Learn_9_1_3900_84_0,Learn_9_1_3900_86_0,Learn_9_1_3900_89_0,Learn_9_1_3900_91_0,SaaS Article No.: 000078497

Product: Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 3900.82.0, Learn 9.1 3900.84.0, Learn 9.1 3900.86.0, Learn 9.1 3900.89.0, Learn 9.1 3900.91.0, SaaS

Description: Instructors who are trying to Post Announcements are receiving duplicate emails when they are selecting the option to send immediately.

Steps to Replicate:

1. Log into Blackboard Learn as an Administrator

2. Access an Original course

3. Create an announcement and

4. Select the Email box and select Send

Observed Behavior: Observe in Microsoft Outlook that a duplicate announcement is received.

Expected Behavior: No duplicate emails.

Target Release: Future Reference