

Blackboard®

Ultra Course Documents Hyperlinks in Presentation Files do not Work on all Slides When Rendered Inline

Date Published: Mar 28,2024 **Category:** Planned_First_Fix_Release:Future_Reference; Product:Course_Tools_Learn; Version:Ultra **Article No.:** 000078531

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: In Ultra Course Documents, the hyperlinks in presentation files (PowerPoint) do not work on all slides after the file is rendered inline.

Steps to Replicate:

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Go to the **Admin Panel > Courses > Create an Ultra Course**
3. Create a **Document** and upload a PowerPoint file fulfilling the following requirements:
 1. The file needs to contain hyperlinks pointing to other locations inside the same file
4. Save the document
5. Wait for the file to be converted and displayed inline in the Ultra document
6. Click on the hyperlinks in the file

Observed Behavior:

Not all hyperlinks work inside the rendered file. Only the first few hyperlinks work

Expected Behavior:

The hyperlinks work inside the rendered files.

Target Release: Future Reference

