

Blackboard

Converting Building Block Content to LTI Tool Fails to Convert Panopto Content Due to Static Handle

Date Published: May 07,2024 **Category:** Planned_First_Fix_Release:SaaS_v3900_93_0; Product:Learn; Version:Ultra **Article No.:** 000078573

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: The issue occurs during the conversion process within Blackboard Learn. Specifically, it occurs when the system assumes a static constant handle for the PanoptoCourseToolApp, leading to a failure in converting the tools to LTI within the Blackboard Learn SaaS environment.

Steps to Replicate: **Prerequisite:** Panopto correctly configured in **Admin Panel > Converting Building Block Content to LTI > Migration Service Settings**.

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Go to **Admin Panel > Tools and Utilities > Convert Building Block Content to LTI**
3. Choose 'Migrate Courses with Building Block Content'
4. Select "ppto-PanoptoCourseTool" as the Building Block
5. Search for the course in 'Course to Migrate', select it, and click on **Submit**
6. In the Context Menu next to the course select **Edit**

Observed Behavior:

Nothing changes besides disabling the tool in the course.

Expected Behavior:

The Panopto tools are converted to LTI.

Target Release: SaaS-Fixed (v3900.93.0)

