

# Blackboard®

## In Ultra When Blackboard Assist is Enabled and Users Log into the System a Pop- up Message is Displayed

**Date Published:** Apr 18,2024 **Category:** Planned\_First\_Fix\_Release:SaaS\_V3900\_89\_0; Product:Learn\_BU; Version:Ultra **Article No.:** 000077589

**Product:** Blackboard Learn

**Release:** SaaS

**Service Pack(s):** Ultra

**Description:** When Blackboard Assist is enabled and an administrator logs into the Ultra Base Navigation, a Bb Assist pop-up message displays every time they access. Also, in the Menu beside 'Assist', the text "New" appears.

**Steps to Replicate: Prerequisite:** Have Blackboard Assist enabled

1. Log into **Blackboard Learn Ultra Experience** as an administrator

### **Observed Behavior:**

Once the Ultra Base Navigation fully loads, the Bb Assist welcome pop-up displays. Also in the Menu beside 'Assist', a sign of 'NEW' appears.

### **Expected Behavior:**

No welcome pop-up displays and there is no "NEW" beside the 'Assist' in the Menu.

**Target Release:** SaaS-Fixed (v3900.89.0-rel.31 or higher)