

Blackboard

The Add HTML Option Does not Work in Ultra Using Safari Browser

Date Published: Jun 09,2023 **Category:** Planned_First_Fix_Release:Future_Reference; Product:Content_Management_Learn; Version:Ultra **Article No.:** 000077700

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: In Ultra view using the Safari browser, when instructors want to create documented content using the Add HTML option, no text box appears to add the HTML.

Steps to Replicate: Prerequisites:

Apple Mac running Safari 16.4 or above, and alternate domain configured.

1. Log into **Blackboard Learn Ultra Experience** as an instructor
2. Create and access an Ultra course
3. Click on + > **Create** > **Document** > **Add HTML**

Observed Behavior:

The text box is missing.

Expected Behavior:

The text box appears.

Resolution/Workaround: Use a different browser, such as Firefox or Google Chrome.

Target Release: Future Reference