

Blackboard

Content Editor is not Interpreting Panopto Video Embedded as Video Element

Date Published: Mar 04,2021 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Course_Tools_Learn;
Version:Learn_9_1_3900_2_0,Learn_9_1_3900_4_0,Learn_9_1_3900_8_0,Learn_9_1_3900_6_0,Learn_9_1_3900_10_0,SaaS **Article No.:** 000075307

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, Learn 9.1, 3900.10.0, SaaS

Steps to Replicate: Prerequisite:

Panopto is enabled in the Learn environment.

1. Log into Blackboard Learn as System Administrator
2. Navigate to **System Admin > Courses >** Open a Course with the **Embedded Media** option present for Panopto videos
3. Navigate to **Content >** Edit a **Content Item (Panopto) >** Select the **Edit HTML** button in the Content Editor
4. **Insert** the HTML code in the following format:
 1. `<p><iframe width="720" height="480" style="max-width: 100%; max-height: 100%;"
src="https://test.panopto.com/Panopto/Pages/Embed.aspx?instance=blackboard&id=100000-8414-4953-a7ce-aba500264be6&v=1"
frameborder="0" allowfullscreen="allowfullscreen"></iframe></p> <p>

</p> <div width="720" height="480"
data-ephox-embed-iri="https://test.edu/bbcswebdav/pid-100000-dt-content-rid-100000_1/xid-100000_1"><video style="width: 100%;" controls="controls">
<source src="https://test.edu/bbcswebdav/pid-0000-dt-content-rid-15384914_1/xid-15384914_1" type="video/mp4"> </video></div> <p>

</p></div>`
5. Close HTML Editor > Right-click on the Panopto Video Embed

Observed Behavior:

The "Media" menu is not present in the contextual menu to edit the embedded Panopto video.

Expected Behavior:

The "Media" menu is present in the contextual menu, and users are able to edit the embedded Panopto video.

Symptoms:

Target Release: Future Reference

Patch Available: No