Blackboard

McGraw Hill B2 Flooding Log File With Errors During Course Export

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Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): 9.1, SaaS

Description: The McGraw Hill b2 is flooding the log files with errors during a course export operation.

Steps to Replicate:

- 1. Log into Blackboard Learn as an Administrator
- 2. Navigate to Building Blocks > Installed tool
- 3. Confirm the 'McGraw-Hill Connect and Create' building block is available
- 4. Go to **System Admin** tab > **Courses**
- 5. Find a course
- 6. Click on the dropdown > **Copy**
- 7. Perform any type of course copy
- 8. Enter the course
- 9. Go to Control Panel > Packages and Utilities > Import Package/View Logs
- 10. Open log

Observed Behavior:

Received error 'Extension blackboard.platform.mhheCourseCx is not currently available. An exception was thrown during instantiation.'

Expected Behavior:

No McGraw-Hill Connect and Create related error is listed.