Blackboard

Links to Files Within Organizations Broken in 3900.10

Date Published: May 06,2021 **Category:** Planned_First_Fix_Release:SaaS_Fixed; Product:Content_Management_Learn; Version:X9_1,SaaS **Article No.:** 000075485

Product: Blackboard Learn

Release: SaaS

Service Pack(s): 9.1, SaaS

Steps to Replicate:

1. Login as administrator
2. Enter any Organization
3. Create a discussion thread and attach a file
4. Once submitted, download the file

EXPECTED RESULT: File is downloaded
OBSERVED RESULT: User is redirected to the home page

1. Login as administrator
2. Enter any Organization
3. Create any content type with a file upload/attached
4. Attempt to Chevron > Edit the item with the file attached

EXPECTED RESULT: Content type is opened for edit
OBSERVED RESULT: Error: The requested URL is not a content file.

Resolution/Workaround: A new version of 3900.10.0 was issued to partially resolve this issue on May 3, 2021. The exact version is 3900.10.0-rel.36+d29e3a or higher.

Target Release: 3900.10.0
Patch Available: No