

# Blackboard®

## Visible Controls Not Functional For Facilitator Role

**Date Published:** Sep 20,2021 **Category:** Planned\_First\_Fix\_Release:SaaS\_v3900\_19\_0,Learn\_9\_1\_3900\_19\_0\_Release; Product:Learn\_BU; Version:Learn\_9\_1\_3900\_15\_0,Learn\_9\_1\_3900\_13\_0,Learn\_9\_1\_3900\_17\_0,Learn\_9\_1\_3900\_19\_0,Learn\_9\_1\_3900\_21\_0,Learn\_9\_1\_3900\_23\_0,SaaS **Article No.:** 000075600

**Product:** Blackboard Learn

**Release:** 9.1;SaaS

**Service Pack(s):** Learn 9.1, 3900.15.0, Learn 9.1, 3900.13.0, Learn 9.1, 3900.17.0, Learn 9.1, 3900.19.0, Learn 9.1, 3900.21.0, Learn 9.1, 3900.23.0, SaaS

**Description:** The Facilitator role can see its Courses in the "Personalize: My Courses" page reached from the My Courses Module, but when trying to Hide or Show Courses it does not work like it does for the Instructor role.

### Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator
2. Create a new User and a new Course
3. As administrator, enter this new Course and enroll the new User into the new Course with the default Facilitator role making sure to set them Available
4. Login as this new User and note you can see this new Course in the **My Courses** module
5. In the top right of the **My Courses** module click the 'Manage My Courses Module Settings' gear icon

- Note that it brings you to the "Personalize: My Courses" page.

6. Click the **Select All/Unselect All** checkbox beside the new Course so everything is ☐ unchecked for this new Course and click **Submit**

### Observed Behavior:

The changes made are ignored and are reverted when re-entering that page and the Course is never shown/hidden.

### Expected Behavior:

Since the user has access to the controls, removing all the view options for it would hide it like it does for the Instructor role

7. Change that new User to be an Instructor instead of a Facilitator and run the same steps and ☐ unchecking all boxes beside a Course persists and the Course is hidden as expected.

**Target Release:** Learn 9.1, 3900.19.0 Release

