

Blackboard

Collaborate - Low speaker volume in Collaborate when using iOS 15 and Safari 15

Date Published: Nov 08,2021 **Category:** Product:Web_Conferencing_Known_Issues_and_Error_Messages_Web_Conferencing; Version:Web_Conferencing **Article No.:** 000076023

Product: Collaborate

Service Pack(s): Web Conferencing

Description: Collaborate users on iOS 15 and Safari 15 are experiencing low speaker volume that may make it hard to hear the Collaborate session.

Resolution/Workaround: Apple has confirmed a known issue with their WebKit and are planning a fix for an upcoming iOS 15 release.