

# Blackboard®

## Student Submission Overlaps or Pages Get Lost When Uploading Docx With Photo Images

**Date Published:** Dec 02,2021 **Category:** Planned\_First\_Fix\_Release:Future\_Reference; Product:Learn\_BU; Version:Learn\_9\_1\_3900\_26\_0,Learn\_9\_1\_3900\_28\_0,Learn\_9\_1\_3900\_30\_0,SaaS **Article No.:** 000076087

**Product:** Blackboard Learn

**Release:** 9.1;SaaS

**Service Pack(s):** Learn 9.1, 3900.26.0, Learn 9.1, 3900.28.0, Learn 9.1, 3900.30.0, SaaS

**Description:** Student submission overlaps or pages get lost when uploading docx with photo images.

### Steps to Replicate: Prerequisite:

- Write the assignment on paper and take photos of it
- 1. Log into **Blackboard Learn** as an Administrator
- 2. Access a course
- 3. Create a docx file and paste the photos of the assignment
- 4. Upload the docx
- 5. View the file in **BB Annotate**

### Observed Behavior:

Pages are missing and/or overlapping pages.

### Expected Behavior:

Pages are viewed correctly.

**Target Release:** Future Reference

