Blackboard

Slow and Laggy Response in a Discussion Forum With Many Students Posting

Date Published: Dec 02,2021 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Learn_BU; Version:Learn_9_1_3900_28_0,Learn_9_1_3900_30_0,SaaS   **Article No.:** 000076092

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.28.0, Learn 9.1, 3900.30.0, SaaS

Description: An active Discussion Forum in a course with many students enrolled is slow and laggy when they read and post their messages in the forum/thread.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator
2. Access a course with many students enrolled in, for example 3000
3. Navigate to **Course Control Panel** > **Course Tools** > **Discussion Board**
4. Select a forum that has about 6000 posts
5. Select a big thread

Observed Behavior:
The page loads slowly (10 seconds to load).

Expected Behavior:
The page loads quickly.

Target Release: Future Reference