

Blackboard

Collaborate Version 22.12 Release

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Bulletin/Advisory Information:

 Product Update Notification

We are pleased to announce the upcoming release of Collaborate version 22.12. We are continually evolving to improve the teaching and learning experience.

For a complete list of updates and additional details, please review our Collaborate [v22.12 Release Notes](#).

When will the update take place?

All clients will be upgraded on Thursday, July 14, 2022:

- **Asia Pacific** (AWS Sydney: ap-southeast-2): Thursday, July 14, 2022 from 1:00 AM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours to Thursday, July 14, 2022 5:00 AM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours
- **Canada** (AWS Montreal: ca-central-1): Thursday, July 14, 2022 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, July 14, 2022 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours
- **Europe** (AWS Ireland: eu-west-1): Thursday, July 14, 2022 from 12:00 Midnight IST (Irish Standard Time) UTC/GMT +1 to Thursday, July 14, 2022 4:00 AM IST (Irish Standard Time) UTC/GMT +1
- **US** (AWS Virginia: us-east-1): Thursday, July 14, 2022 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, July 14, 2022 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate clients will experience intermittent availability during these maintenance windows.

How will users access this release?

Users will automatically have access to Collaborate v22.12 after the update.

What supporting resources are available?

To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [Release Notes](#)
- [Known Issues List \(Available July 14, 2022\)](#)
- [Collaborate Release Schedule](#)

