Blackboard

What's next for Collaborate Clients?

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Product: Collaborate - Web Conferencing

Question:

What can Collaborate Clients expect during the transition to Class?

Answer:

- Collaborate Technical Support remains as is, you can continue to contact us for support and access the Collaborate Knowledge Base via Behind The Blackboard or visit our help pages at help.blackboard.com.
- Ensure full Collaborate support for a seamless experience
- Develop a tight integration between Blackboard Learn and Class
- Expand on key product enhancements and improvements
- Continue our mission to build the virtual classroom for the next generation
- All other Collaborate related questions can be mailed to: Collaborate@class.com
- You can learn more about the acquisition, including frequently asked questions at <u>class.com/collaborate</u>. In addition, please follow us on our social sites at <u>TikTok</u>, <u>LinkedIn</u>, <u>Instagram</u>, <u>Twitter</u>, and <u>Facebook</u>.

As we work through the transition together, we will continue to send you important pieces of communication, including your account contact, transition information, and how we bring the best of Class and Collaborate together.