Blackboard

Collaborate (APAC and Europe) Client Impacting Maintenance on September 8, 2022

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Bulletin/Advisory Information: Bulletin/Advisory Information:
Blackboard will be performing unplanned maintenance for several Collaborate features in the **APAC** and **Europe** regions during the times listed below. Collaborate will be fully functional during this maintenance window except for the following features, which will be unavailable at times during the window.

- Collaborate breakout rooms based on the Learn groups (sessions created via Learn building block only)
- Bulk Recording Transfer/Copy/Delete
    - unable to show list of jobs
    - unable to create, start or stop job - already running jobs are not affected
    - unable to download report
- Automated recording captioning

Hosting Region	Start Time: (All times are displayed in local hosting region time)	End Time: (All times are displayed in local hosting region time)
APAC	Thursday, September 8, 2022 4:00 PM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours	Thursday, September 8, 2022 4:30 PM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours
Europe	Thursday, September 8, 2022 7:00 AM IST (Irish Standard Time) UTC/GMT +1	Thursday, September 8, 2022 7:30 AM IST (Irish Standard Time) UTC/GMT +1

Details: We will try to minimize downtime and do not plan on using these entire maintenance windows. Collaborate clients will experience intermittent availability of the features listed above during these maintenance windows.

If you have any questions please, contact Collaborate Client Support. Refer to our Status Pages for the most up to date status of our systems.