Blackboard

Display All Users in Adaptive Release Membership Settings Presents Error When the Course has Disabled Enrollments

Date Published: Apr 06,2023 **Category:** Planned_First_Fix_Release:SaaS_v3900_65_0,Learn_9_1_3900_65_0_Release; Product:Content_Management_Learn; Version:Learn_9_1_3900_50_0,Learn_9_1_3900_48_0,Learn_9_1_3900_52_0,SaaS **Article No.:** 000076913

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 3900.50.0, Learn 9.1 3900.48.0, Learn 9.1 3900.52.0, SaaS

Description: When a course has disabled user enrollments, the Adaptive Release feature will fail to load the full Course Membership user list through the Show All button, presenting an error message instead.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Instructor or Administrator
2. Access an Original course that contains disabled user enrollments
3. Select any content and open the **Adaptive Release** feature by clicking on the chevron on the side of the content title
4. In the **Membership** settings, click on the **Browse** button to select the Username parameter
5. In the new window that will open, click on the **Show All** button

Observed Behavior:
The list of user is not displayed. Instead, an error message stating the following appears:

"The specified object was not found.
For reference, the Error ID is..."

Expected Behavior:
The full list of users is displayed.

Resolution/Workaround: Instead of clicking on the Show All button, changing the Edit Paging to any number such as 1000 will avoid the error and display all users within the page.

Target Release: Learn 9.1, 3900.65.0 Release

SaaS - Fixed (v3900.65.0)