Blackboard

Deletion of Course Messages in one Course Causes Other Courses to be Auto-Archived

Date Published: Jun 22,2023 **Category:** Planned_First_Fix_Release:SaaS_v3900_67_0; Product:Communication_Tools,Performance_Learn; Version:Ultra **Article No.:** 000077171

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: If a user is enrolled in multiple courses, when they delete a message from one course this triggers recalculation of the unread count on the Ultra Base Navigation, this in turn leads to unrelated courses being deemed 'active,' and scheduled for unnecessary automatic archiving.

Steps to Replicate: Prerequisite: Ultra Base Navigation is Required.

1. Create multiple courses and enroll test users in all of them
2. Create messages in all the courses
3. Wait for automatic archiving to transpire.
4. Login as one of the test users and access a single course.
5. Delete the message and log out

Expected Behavior:
Only the course in step 4 is automatically archived.

Observed Behavior:
All the other courses get automatically archived too.

Target Release: SaaS-Fixed (v3900.67.0-rel.38 or higher)
Patch Available: No