Blackboard

Double Quotation Mark Character is Damaging Feed Files if not Closed

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Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: When creating a course, if a feed file has one of the Course Description fields with one double quotation mark, the feed file will get corrupted and throw an error once integrated with the system: 'Invalid data for attribute: courseBatchUid. Skipping entire record. Reason: The Course BatchUid is not valid'

Steps to Replicate: Prerequisites:

- A Flat File for course creation ready to be used for SIS integration.
- One of the Course Description fields in the flat file should have one double quotation mark.

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Go to **System Admin** > **Integrations** module > **Access Data Integration** > **Student Information > System Integrations**
3. Click on the chevron next to courses > **Upload Feed File** > Browse and locate the Flat File to upload > Choose 'Data Type' as 'Course' > Submit

Observed Behavior:
The course is not created, and the related SIS integration logs shows the following error:
"Invalid data for attribute: courseBatchUid. Skipping entire record. Reason: The Course BatchUid is not valid".

Expected Behavior:
The integration happens without any issue, and the course is created on the system.

Cause: Not closing the double quotation mark in the course description.

Resolution/Workaround: Closing the double quotation mark in the course description will fix the issue.

Target Release: Future Reference