



Inconsistent Screen Reader Accessibility in Ultra Base Navigation Course Sub-Menus

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Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: Screen readers, particularly NVDA fail to recognize the ‘Three Dots’ sub-menu within the Ultra Base Navigation courses section when viewed in ‘Tile view’.

This affects users who rely on screen readers for navigation and interaction.

Steps to Replicate: **Prerequisite:** Download and activate NVDA from NV Access.

1. Log into **Blackboard Learn Ultra Experience** as an instructor
2. Go to the Navigation left menu, select **Courses** and switch to **Tile view**
3. Move the cursor to the **Search your courses** box
4. Use the Tab key to cycle through page elements
5. Attempt to focus on the Three Dots sub-menu for course options

Observed Behavior:

The screen reader does not recognize the ‘Three Dots’ sub-menu for course options, not allowing users to access its options.

Expected Behavior:

The screen reader announces the sub-menu and allows users to access its options.

Target Release: Future Reference