

Blackboard®

Automatic Saving of Test Answers does not Work

Date Published: May 06,2020 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Course_Tools_Learn; Version:SaaS **Article No.:** 000059401

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Automatic saving of test answers does not work on SaaS CD Release 3800.9.0.

Steps to Replicate:

1. Log into a Blackboard Learn as System Administrator
2. Create a test Course, and a test Assessment using '**all at once**' presentation with several questions
3. Enter **Student Preview** mode or a test student account
4. Log in as the student and take the Assessment
5. Proceed through the test, answering the questions

Expected Behavior:

The **Save Answer** button will change to **Saved** because the answer is automatically saved.

Observed Behavior:

The **Save Answer** button does not change to **Saved**, the answer is not automatically saved.

Symptoms: The automatic saving of answers in Assessments does not work.

Resolution/Workaround: Click the Save Answer button periodically.

Target Release: Future Reference

Patch Available: No