



Blackboard

LTI Course Tool Disabled After System Upgrade

Date Published: Mar 28,2019 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; **Product:**Course_Tools_Learn; **Version:**SaaS **Article No.:** 000050463

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Issue Description: After upgrading to SaaS v3500.11, the LTI Tool is disabled at the Course level. There is also an option to enable/disable the Tool, which should be locked from User changes.

Steps to Replicate:

1. Log into Blackboard Learn as a System Administrator
2. Create a Course
3. Upgrade the Environment to 3500.11
4. Access the Environment and the Course
5. Navigate to
6. Control Panel > Customization > Tool Availability

Expected Behavior:

The LTI Tool is available and cannot be changed in the GUI

Observed Behavior:

The LTI Tool is unavailable and can be changed in the GUI

Target Release: Future Reference

Patch Available: No

