

Blackboard®

Ultra Journals only Display 50 Entries to Instructor

Date Published: Jul 31,2020 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Course_Tools_Learn; Version:Ultra **Article No.:** 000060319

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: If an Ultra Course has more than 50 students, some of the students Journal entries will not be visible to the Instructor.

Steps to Replicate:

1. Log into Blackboard Learn (Ultra environment) as System Administrator
2. Create an Ultra Course
3. Enroll 51 Students in the course
4. Create a **Journal**
5. Log in as each Student user and submit one entry each to the Journal
6. Log in as Instructor of Course
7. Navigate to **Grade Center > Full Grade Center > Grade the Journal**

Expected Behavior:

There are 51 entries to be graded.

Observed Behavior:

There are only 50 entries available to grade.

Symptoms: Only the first fifty students appear in Ultra Journals.

Target Release: Future Reference

Patch Available: No

