

Blackboard

Grading Attempt after Override Grade is Applied will not Change Grade

Date Published: Apr 27,2018 **Category:** Planned_First_Fix_Release:Functioning_as_Designed; Product:Course_Tools_Learn,Grade_Center_Learn; Version:Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2018,SaaS **Article No.:** 000060570

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), SaaS

Description: If a grade is manually overridden, any changes to the grades of individual attempts after that will not change the grade in Grade Center.

Steps to Replicate:

1. Log into Blackboard Learn as a System Administrator
2. Create and access a test Course
3. Create an Assignment in a Content Area
4. **Enter Student Preview** and submit the Assignment
5. **Exit Preview** and **Keep the preview user and all data**
6. View the attempt in the Grade Center
7. Enter a grade in the *ATTEMPT* box and click **Submit**
 1. Observe that the grade displays in *Full Grade Center*
8. View the attempt again
9. Click the **Override/revert** (pencil) button in the *GRADE* box
10. Enter a different grade and click the **green check** button
 1. Observe that the override grade displays in *Full Grade Center*
11. View the attempt again
12. Enter a different grade in the *ATTEMPT* box and click **Submit**

Expected Behavior:

The grade from step 12 is displayed in *Full Grade Center*

Observed Behavior:

The grade from step 10 is displayed in *Full Grade Center*

Symptoms:

Cause: An override grade will always take precedence over an attempt score.

Information: More information on override grades can be found at https://help.blackboard.com/Learn/Instructor/Grade/Grading_Tasks/Override_Grades

Target Release: Functioning as Designed

Patch Available: No