



Blackboard

Error when Downloading Package from Course Content Collection Search

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Product:Content_Management_Learn,Course_Tools_Learn;

Version:Learn_9_1_Q2_2017_3200_0_0,Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2018,Learn_9_1_Q4_2016_3100_0_0_rel_107_401e,SaaS,Learn_9_1_Q4_2

Article No.: 000048862

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)

Issue Description: When using the Content Collection search bar in the Control Panel of a Course, then selecting files from the results to download as a package, an error is observed.

Steps to Replicate:

1. Log into Blackboard Learn as an Instructor
2. Access any Course
3. In the *Control Panel*, expand the *Content Collection* menu
4. Use the search bar to perform a search for files
5. Choose several files from the results and click *Download Package*

Expected Behavior:

A prompt is displayed to open or save the zip package

Observed Behavior:

Error: This request is not associated with a valid session

bbservices error:

Error page content:security.invalid.session

Target Release: Learn 9.1 Q2 2019 Release

SaaS - Fixed (v3500.7.0)

Patch Available: No