Blackboard

LTI Tool Course Menu Links Are Unavailable in Mobile Apps

Date Published: Jul 17,2019 **Category:** Product:Blackboard_Instructor,Bb_Student; Version:Learn_BU   **Article No.:** 000059731

Product: Mobile

Release: 9.1;SaaS

Service Pack(s): Learn

Steps to Replicate:

LTI integration placements as a tool type in course menus are not accessible in the Blackboard and Instructor apps. The links appear 'greyed-out' and do not function.

The same tool links work as expected in the apps when used inside a a content area.

Resolution/Workaround: As a workaround, LTI tool links can be provided from content areas instead of the course menu.

** UPDATE 7/17/2019 **

This issue was resolved by the **Blackboard app 4.3.2** and **Instructor app 2.8.2** updates released on 7/16/2019.