



Blackboard

Grading Schema Displays an Alphanumeric Value Online for a 0 Score, but Downloads as a 0

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Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)

Issue Description: Use a grading schema to convert scores (out of 22 ie use grade points and our scale ranges from 0 to 22) to alphanumeric values. When you download the final Course grades, if you have a grade of 0, the grade center online displays a G3 (which is the alphanumeric equivalent value) but the download gives a value of 0 instead of G3. This only happens for the 0 value. All other grade point values download as the alphanumeric value shown online in the grade center.

Steps to Replicate:

1. Login to Blackboard Learn
2. Create a Course then enter it's grade center
3. Create a column and use a grading schema to convert scores (ie use grade points and our scale ranges from 0 to 22 where for example G3 = 0) to alphanumeric values
4. Score the Students with different scores ranges from 0 to 22
5. Full grade center > Work Offline> Download

Expected Behavior:

All grades in the download file are alphanumeric values as displayed in the grade center

Observed Behavior:

The G3 value displays as 0

Target Release: Learn 9.1 Q2 2019 Release

SaaS - Fixed (v3500.7.0)

Patch Available: No