Blackboard[®]

Overdue Notifications sent to Students that Submitted Assignment when Due Date is Changed

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Product:Content_Management_Learn,Course_Tools_Learn;

Version:Learn_9_1_Q2_2017_3200_0_0,Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2016_3100_0_0_rel_107_401e,SaaS,Learn_9_1_Q2_2016_3000_1_0_rel_52

Article No.: 000062475

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1

Q2 2016 (3000.1.0-rel.52+991d)

Description: When a due date is added to an Assignment after a Student has completed it, the Student receives a past due notification in the To Do Module.

Steps to Replicate:

- 1. Log into Blackboard Learn as a System Administrator
- 2. Go to System Admin > Courses
- 3. Create a new Course
- 4. In the new Course, create an Assignment without a Due Date
- 5. Enroll a Student in the Course
- 6. Log in as the Student and complete the Assignment
- 7. Log back in as Instructor and add a Due Date to the Assignment
- 8. Wait for the Due Date to pass

Expected Behavior:

No notification appears in To Do Module

Observed Behavior:

Notification shows in To Do Module under Past Due

Target Release: Learn 9.1 Q4 2018 Release

SaaS - Fixed (v3400.1.0)

Patch Available: Yes

Patch Versions: Learn 9.1 Q2 2017 (3200.0.0)

Patch Information: Update to resolve this issue are available for the following release(s):

Release	CUPDATE	Update Access
Learn 9.1 Q2 2017	CU7	Access via installer in <u>Cumulative</u> <u>Update 7 for Blackboard Learn</u> , <u>9.1 Q2 2017</u> - Article #48599
Learn 9.1 Q4 2017	CU3	Access via installer in <u>Cumulative</u> <u>Update 3 for Blackboard Learn</u> , <u>9.1 Q4 2017</u> - Article #48715
Learn 9.1 Q2 2018	CU1	Access via installer in <u>Cumulative</u> <u>Update 1 for Blackboard Learn</u> , <u>9.1 Q2 2018</u> - Article # 48734