

Blackboard

Special Character Swedish Letters are Sorted in the Wrong Alphabetical Order in the Grade Center

Date Published: Apr 23,2019 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Grade_Center_Learn,Language_Packs_Learn; Version:SaaS **Article No.:** 000061839

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Students whose surname beginning with Swedish letters are listed in wrong order in Grade Center, Ä comes either before or after A when it should be the second last letter in the Swedish alphabet.

Steps to Replicate:

1. Login to Blackboard
2. Go to a Course with Students whose surname begins with Swedish specific letters
3. Go to the Grade Center and Sort

Expected Behavior:

Students are listed in correct order, Ä for instance should be the second last letter in the Swedish alphabet

Observed Behavior:

Students are listed in wrong order, Ä comes either before or after A

Target Release: Will Not Fix

Patch Available: No

