



Blackboard

System Reporting Language Display Issues

Date Published: Jan 11,2019 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Language_Packs_Learn;
Version:Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2018,Learn_9_1_Q2_2019,SaaS **Article No.:** 000050117

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS

Issue Description: When setting the System Language Pack to zh_CN and running a System Report the Legend Key data is not displayed correctly. Note that this only occurs on Linux based environments.

Steps to Replicate:

1. Log in as an Admin User
2. System Admin Tab > Language Packs
 1. Manage zh_CN and set as default Language Pack (enable it for all areas)
3. System Admin Tab > System Reporting > Statistics Reports > Overall Summary of Usage: Run
 1. Leave everything as default and set the date to show 2 weeks of data
 2. Run the Report and observe

Expected Behavior:

The Legend Key data is displayed in the set Language Pack, in this case multibyte characters should be displayed

Observed Behavior:

The Legend Key data is not displayed correctly

Target Release: Future Reference

Patch Available: No

