



Blackboard

## Inconsistent Ability to Launch LTI Tools in Safari

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**Product:**Authentication\_and\_Security\_Learn,Browsers\_Learn;

**Version:**Learn\_9\_1\_Q2\_2017\_3200\_0\_0,Learn\_9\_1\_Q4\_2017,Learn\_9\_1\_Q4\_2016\_3100\_0\_0\_rel\_107\_401e,SaaS,Learn\_9\_1\_Q2\_2016\_3000\_1\_0\_rel\_52\_991d **Article No.:** 000047231

**Product:** Blackboard Learn

**Release:** 9.1;SaaS

**Service Pack(s):** Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)

**Issue Description:** Safari Browser encounters some issues while attempting to launch certain LTI Tools from the Learn Environment.

### Steps to Replicate:

1. Log into Blackboard Learn as an Administrator
2. Configure an LTI Tool Provider
3. Using Safari Browser attempt to access the LTI Tool

### Expected Behavior:

The LTI Tool launches

### Observed Behavior:

When you click on the Launch, it does not launch the Web Link but rather brings you back to the Blackboard Content page

**Target Release:** Learn 9.1 Q2 2018 Release

SaaS - Fixed (v3300.3.0)

**Patch Available:** No

