



Blackboard

## Ultra Experience: First Time Users

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**Product:** Collaborate - Ultra Experience

**Document Type:** User Documentation

**Document Details:** First time user with Collaborate with the Ultra Experience

Get started by completing the steps outlined below:

### STEP 1 - Check System Requirements

Make sure that your system is compatible to use Collaborate with the Ultra experience.

Please see specific list of system requirements for the [Ultra experience](#).

### STEP 2 - Documentation

Need to know how to use Collaborate with the Ultra experience? We recommend that you read our product documentation.

Whether you are looking for a quick tip on a specific feature or detailed product documentation, Blackboard Collaborate is committed to providing comprehensive, on-demand resources to meet your learning needs. Please visit Blackboard Help to find the information you need.

[Blackboard Help](#)

### STEP 3 - View our Support Portal

Additional information is also available through our Support Portal. If the question you are looking for is not answered, you can always submit a ticket to our Support team through our portal.

<https://behind.blackboard.com>