



Blackboard

Web Conferencing - Error: [An error occurred within the host's native (operating system) environment. A restart of application sharing is required]

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Product: Collaborate - Web Conferencing

Document Type: User Documentation

Document Summary:

Error Summary

This article describes the solution/workaround to an encountered error which appears when trying to share applications in a Blackboard Collaborate Original Session.

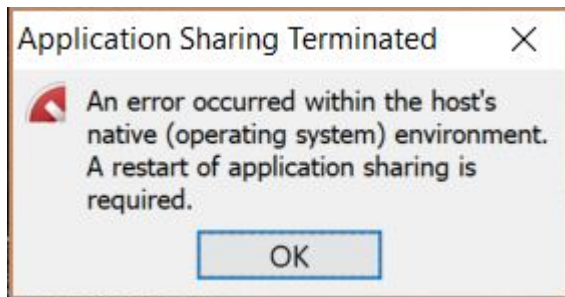
Affected Platforms

Windows 10

Document Details:

Description

When trying to share any application in a Blackboard Collaborate Original Session the following error appears:



The reason why Blackboard Collaborate Original may fail to share applications is:

- User has no administrator permissions

Solution

This situation requires to run the .collab file of the session as administrator. Go to the .collab file, right click on it and select the option run as administrator.