



Blackboard

Granting browser permissions for webcam and microphone on Mac Mojave

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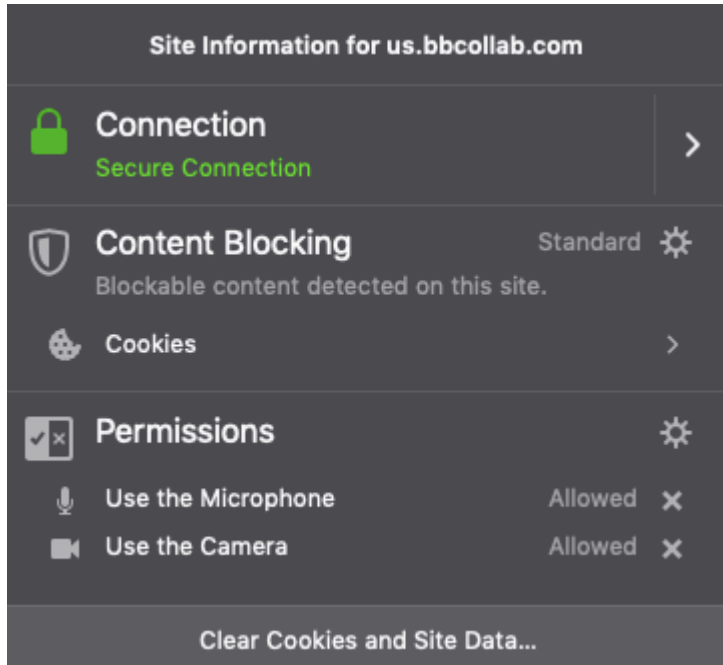
Product: Collaborate - Ultra Experience

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Document Summary:

Summary

Apple introduced new security settings in macOS Mojave 10.14 which may require users to manually grant their browsers permission to access the webcam and microphone. Note that the browser may indicate that it already has access to these devices, but will be unable to use them.



Document Details:

1. Quit any open browser windows for which permissions will be enabled.

2. Click the Apple menu.
3. Select System Preferences.
4. Select Security & Privacy.
5. Select the Privacy tab.
6. Locate and select the Camera listing in the panel on the left.
7. Ensure that the box is checked for each browser that should have permission to use this device.
8. Locate and select the Microphone listing in the panel on the left.
9. Ensure that the box is checked for each browser that should have permission to use this device.
10. Close System Preferences, relaunch the browser and test the device in a Blackboard Collaborate Ultra session.

In the example below, Chrome has access to use the Camera while Firefox does not.

