



Blackboard

Ultra Experience – Accessibility

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Product: Collaborate - Ultra Experience

Document Type: User Documentation

Document Summary: This article discusses accessibility within Collaborate with the Ultra experience.

Document Details:

Keyboard Shortcuts:

Collaborate with the Ultra experience includes several functionality keyboard shortcuts, which are listed below:

- To turn the microphone on and off, press **Alt + M**
- To turn the camera on and off, press **Alt + C**
- To raise and lower your hand, press **Alt + H**
- To move to the next slide, press **Alt + Page Up**. On a Mac, press **Alt + Fn + Up Arrow**
- To move back a slide, press **Alt + Page Down**. On a Mac, press **Alt + Fn + Down Arrow**

Live Closed Captioning

The Ultra experience now provides live closed captioning. This provides an accessible learning experience for students who are deaf or hard of hearing, as well as for students whose native language is different from the moderator's.

Moderators must make participants captioners. Captioners type what is being said during a session. Other participants can view what is being typed in real time. You can have multiple captioners for multiple languages.

Captions are included when a session is recorded.

Detailed instructions for Moderators:

https://help.blackboard.com/en-us/Collaborate/Ultra/Moderator/075_Live_Closed_Captioning

Screen Reader Software Support:

For the best Blackboard Collaborate experience with your screen reader, use Internet Explorer® and Jaws on a Windows® system. On a Mac® use Safari® and VoiceOver.

	Chrome	Firefox	Internet Explorer 11	Microsoft Edge	Safari
Windows® 7, 8, 8.1 with JAWS(v17)	Unsupported	Compatible	Certified	Unsupported	Unsupported
Windows 10 with JAWS(v17)	Unsupported	Provisional	Provisional	Provisional	Unsupported
Mac OS 10.8, 10.9, 10.10, 10.11 with VoiceOver	Unsupported	Provisional	Unsupported	Unsupported	Certified
Ubuntu	Unsupported	Unsupported	Unsupported	Unsupported	Unsupported

Mobile Support:

December 7, 2015 - We have introduced mobile support for Collaborate with the Ultra experience.

Please review [Release Notes for Bb Student 2.0](#), for complete details.

Supported devices for using Collaborate in Bb Student 2.0 are iOS 8+ and Android 4.0+.

Document Link: Please review our Collaborate with the Ultra experience accessibility help documentation for more details:

<https://help.blackboard.com/en-us/Collaborate/Ultra/Administrator/Accessibility>