



Blackboard

Utilize RSS Feeds for Real-Time Notifications from Status.blackboard.com

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Bulletin/Advisory Information:

Updated 6/25/2018

Updates were made to Blackboard's status page (status.blackboard.com). Please see [Upcoming Changes to http://status.blackboard.com](http://status.blackboard.com) (Article# 49144) for details. The following new RSS feeds were added in order to segment products by geographical locations for easier tracking.

Analytics - Managed Hosting (EMEA)

- status.blackboard.com/rss?services=analytics---managed-hosting-emea

Analytics - Managed Hosting (Asia Pacific)

- <http://status.blackboard.com/rss?services=analytics---managed-hosting-asia-pacific>

Analytics - Predict (EMEA)

- <http://status.blackboard.com/rss?services=analytics---predict-emea>

Analytics - Predict (Asia Pacific)

- <http://status.blackboard.com/rss?services=analytics---predict-asia-pacific>

Blackboard's status page (status.blackboard.com) contains real-time updates of current status events and upcoming maintenance items for all of Blackboard's Cloud and Managed Hosting services. However, a user must pull these notifications by navigating to the site instead of receiving them via a push.

To assist in closing this gap, Blackboard Client Support has refined the real-time RSS feeds for each service and subscribers to the RSS feeds can receive push notifications whenever a status update is posted by utilizing a desktop-based RSS reader or a mobile phone RSS reader like Feeder (or another preferred app).

Link to Feeder in Google Play:

- <https://play.google.com/store/apps/details?id=feeder.co&hl=en>

Link to Feeder in iTunes App Store:

- <https://itunes.apple.com/us/app/feeder-co-rss-feed-reader/id668210239?mt=8>

Once an RSS reader is installed on a preferred device, a user can configure the reader to receive updates for the services applicable to them utilizing the links below from the RSS reader. The first link is utilized for all services, while the remaining links are for individual services.

RSS feeds:

All Services (last 50 events)

- <http://status.blackboard.com/rss?services=all>

Analytics - Managed Hosting

- <http://status.blackboard.com/rss?services=analytics---managed-hosting>

Bb Comms HQ (formerly ParentLink)

- <http://status.blackboard.com/rss?services=engage--parentlink>

Behind The Blackboard

- <http://status.blackboard.com/rss?services=behind-the-blackboard>

Collaborate Original - Managed Hosting (Asia Pacific)

- <http://status.blackboard.com/rss?services=blackboard-collaborate---web-conferencing-australia-hosted>

Collaborate Original - Managed Hosting (Canada)

- <http://status.blackboard.com/rss?services=blackboard-collaborate---web-conferencing-canada-hosted>

Collaborate Original - Managed Hosting (Europe)

- <http://status.blackboard.com/rss?services=blackboard-collaborate---web-conferencing-europe-hosted>

Collaborate Original - Managed Hosting (US)

- <http://status.blackboard.com/rss?services=blackboard-collaborate---web-conferencing-us-hosted>

Collaborate Ultra - AWS (Asia Pacific)

- <http://status.blackboard.com/rss?services=collaborate-ultra---aws-asia-pacific>

Collaborate Ultra - AWS (Canada)

- <http://status.blackboard.com/rss?services=collaborate-ultra---aws-canada>

Collaborate Ultra - AWS (Europe)

- <http://status.blackboard.com/rss?services=collaborate-ultra---aws-eu>

Collaborate Ultra - AWS (US)

- <http://status.blackboard.com/rss?services=collaborate-ultra---aws-us>

Connect - Connect 5

- <http://status.blackboard.com/rss?services=connect---connect-5>

Connect - ConnectTxt International

- <http://status.blackboard.com/rss?services=connect---connecttxt-international>

Connect - ConnectTxt US

- <http://status.blackboard.com/rss?services=connect---connecttxt>

Connect - TipTxt

- <http://status.blackboard.com/rss?services=connect---tiptxt>

Developer Portal - developer.blackboard.com

- <http://status.blackboard.com/rss?services=developer-portal---developer-blackboard-com>

Engage - Easy Grade Pro

- <http://status.blackboard.com/rss?services=engage---easy-grade-pro>

Engage - Edline

- <http://status.blackboard.com/rss?services=engage---edline>

Engage - GradeQuick

- <http://status.blackboard.com/rss?services=engage---gradequick>

Learn - Blackboard Open Content

- <http://status.blackboard.com/rss?services=xplor>

Learn - Cloud & Social Tools

- <http://status.blackboard.com/rss?services=cloud--social-tools>

Learn - Inline Grading

- <http://status.blackboard.com/services/inline-grading-crocodoc>

Learn - Managed Hosting (Asia Pacific)

- <http://status.blackboard.com/rss?services=learn---managed-hosting-asia-pacific>

Learn - Managed Hosting (Canada)

- <http://status.blackboard.com/services/learn---managed-hosting-canada>

Learn - Managed Hosting (Europe)

- <http://status.blackboard.com/rss?services=learn---managed-hosting-europe>

Learn - Managed Hosting (US)

- <http://status.blackboard.com/rss?services=blackboard-learn-data-centers>

Learn - Mobile Services

- <http://status.blackboard.com/rss?services=learn---mobile-services>

Learn - Open Education Platform

- <http://status.blackboard.com/rss?services=open-education-platform>

Learn - Partner Cloud

- <http://status.blackboard.com/rss?services=partner-cloud>

Learn - SIS Central

- <http://status.blackboard.com/rss?services=learn---sis-central>

Learn - SaaS Deployment for Blackboard Learn (Asia Pacific)

- <http://status.blackboard.com/rss?services=learn---saas-deployment-for-blackboard-learn-asia-pacific>

Learn - SaaS Deployment for Blackboard Learn (Europe)

- <http://status.blackboard.com/rss?services=learn---saas-deployment-for-blackboard-learn-europe>

Learn - SaaS Deployment for Blackboard Learn (US)

- <http://status.blackboard.com/rss?services=saas-deployment-for-blackboard-learn>

Learn - SafeAssign

- <http://status.blackboard.com/rss?services=safeassign>

Open LMS (Asia Pacific)

- <http://status.blackboard.com/rss?services=open-lms-asia-pacific>

Open LMS (Europe)

- <http://status.blackboard.com/rss?services=open-lms-europe>

Open LMS (Latin America)

- <http://status.blackboard.com/rss?services=open-lms-latin-america>

Open LMS (US)

- <http://status.blackboard.com/rss?services=open-lms-us>

Open LMS Enterprise

- <http://status.blackboard.com/rss?services=enterprise-moodle>

Web Community Manager (formerly Schoolwires)

- <http://status.blackboard.com/rss?services=schoolwires>