SafeAssign - Upcoming Scheduled Maintenance - March 8, 2018

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Type: Support Bulletin

Bulletin/Advisory Information:

On March 8, 2018 from approximately 3 AM EST to 9 AM EST, Blackboard will be performing scheduled maintenance on SafeAssign. During this time, the service will be unavailable to accept papers and any student submissions made during this period will not receive Originality Reports.

This maintenance window represents the final migration of SafeAssign into the cloud-based AWS infrastructure that has been planned since mid-2017 and began development in August. Over time, the SafeAssign Team has been slowly moving as many components of the service to AWS as possible while minimizing impact on end users. However the final components cannot reliably be migrated without the service experiencing some downtime. Once the service has been fully transitioned to AWS, the overall performance and stability of the service should be significantly improved going forward.

We are aware that any amount of downtime impacts your mission-critical learning environment. As such, our goals is to successfully perform the proactive SafeAssign maintenance in the least amount of time.”