



Blackboard

Collaborate with the Ultra experience February 2017 Update

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Product: Collaborate - Ultra Experience

Type:Support Bulletin

Bulletin/Advisory Information:

Blackboard collaborate > Product Update Notification

January 30, 2017 Update:

We are pleased to announce the upcoming release of Collaborate with the Ultra experience February Update.

When will the update take place?

All clients will be upgraded on Saturday, February 4, 2017 or Sunday, February 5, 2017.

- **AU-SAS** (Sydney Hosted): Sunday, February 5, 2017 from 12:00 midnight AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours to Sunday, February 5, 2017 04:00 am AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours
- **CA-SAS** (Calgary Hosted): Saturday, February 4, 2017 from 08:00 pm MST (Mountain Standard Time) UTC/GMT -7 hours to Sunday, February 5, 2017 12:00 midnight MST (Mountain Standard Time) UTC/GMT -7 hours
- **EU-SAS** (Amsterdam Hosted): Saturday, February 4, 2017 from 10:00 pm CET (Central European Time) UTC/GMT +1 hours to Sunday, February 5, 2017 02:00 am CET (Central European Time) UTC/GMT +1 hours
- **US-SAS** (Virginia Hosted): Saturday, February 4, 2016 from 10:00 pm EST (Eastern Standard Time) UTC/GMT -5 hours to Sunday, February 5, 2017 02:00 am EST (Eastern Standard Time) UTC/GMT -5 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate Ultra and Collaborate Original (SAS) customers may see intermittent availability during these maintenance windows.

January 19, 2017 Support Bulletin:

We are pleased to announce the upcoming release of Collaborate with the Ultra experience February 2017 (v17.2) update.

We're continually evolving to improve the teaching and learning experience. In this release we focused on including chat in the recording player.

- We've updated the recording player to include chat from the session. You can now open the Chat panel to see the complete chat history of the recorded session.

For complete list of updates, please review our [Collaborate with the Ultra experience February update feature brief](#).

When will the update take place?

We will be releasing the Collaborate with the Ultra experience February update on February 4, 2017.

How will users access this release?

Users will automatically have access to the February 2017 update after the upgrade.

What supporting resources are available?

To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [February Update Feature Brief \(Available Now\)](#)
- [Release Notes \(Available February 4, 2017\)](#)
- [Updated Collaborate with the Ultra experience help documentation \(Available February 4, 2017\)](#)
- [Known Issues List \(Available February 4, 2017\)](#)