



Blackboard

Blackboard Notification - January 30, 2017 Emergency Hotfix For US-SAS (Virginia Hosted) To Resolve Recent SAS Outages

Date Published: Jan 27,2017 **Category:** Product:Web_Conferencing,Ultra_Experience; Version:Web_Conferencing,Ultra_Experience **Article No.:** 000043396

Producto: Collaborate -Web Conferencing

Tipo:Support Bulletin

Información de aviso/folleto:

Blackboard
collaborate. Important Service Notification

Emergency Hotfix For US-SAS (Virginia Hosted):

- **US-SAS** (Virginia Hosted): Monday, January 30, 2017 from 04:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours to Monday, January 30, 2017 05:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours

Affected Users: Collaborate Web Conferencing Clients (Collaborate with the Ultra experience and Collaborate Original) hosted at our US datacenter. This maintenance will affect all clients joining Collaborate Web Conferencing (Collaborate with the Ultra experience and Collaborate Original) sessions, running sessions should not be affected by this US-SAS hotfix.

Details: During the times listed above Blackboard Collaborate will be performing maintenance at our US (Virginia Hosted) datacenters, this maintenance will resolve SAS outages that have been recently introduced.

If you have any questions please, contact [Blackboard Client Support](#). Refer to our [Status Pages](#) for the most up to date status of our systems.