



Blackboard

Collaborate Original SAS March 2019 Release

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Product: Collaborate -Web Conferencing

Type:Support Bulletin

Bulletin/Advisory Information:

Blackboard
collaborate. > Product Update Notification

March 27, 2019 Update:

Blackboard Collaborate successfully released the Collaborate Session Administration System (SAS) maintenance update on March 23, 2019 and March 24, 2019!

March 8, 2019 Update:

We are pleased to reschedule our Collaborate Session Administration System (SAS) maintenance release on March 23, 2019 and March 24, 2019!!

For complete list of updates and more details, please review our [Collaborate Original Release Notes](#).

When will the update take place?

SYD1 (Sydney Hosted): Sunday, March 24, 2019 from 1:00 AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours to Sunday, March 24, 2019 5:00 AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours

CAL1 (Calgary Hosted): Saturday, March 23, 2019 from Midnight MDT (Mountain Daylight Time) UTC/GMT -6 hours to Saturday, March 23, 2019 4:00 AM MDT (Mountain Daylight Time) UTC/GMT -6 hours

AMS1 (Amsterdam Hosted): Sunday, March 24, 2019 from 1:00 AM CET (Central European Time) UTC/GMT +1 hours to Sunday, March 24, 2019 5:00 AM CET (Central European Time) UTC/GMT +1 hours

VA2 (Virginia Hosted): Saturday, March 23, 2019 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Saturday, March 23, 2019 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate Original customers will see intermittent availability during these maintenance windows.

If you have any questions or for more information, contact [Technical Support](#). Refer to our [Status Pages](#) for the most up to date status of our systems.

February 18, 2019 Important Update:

Due to unforeseen circumstances Blackboard has had to postpone this release. Please subscribe to this article, so you are informed as soon as this release has been rescheduled.

February 5, 2019 Support Bulletin:

We are pleased to announce the upcoming maintenance release of our Collaborate Session Administration System (SAS) on February 16, 2019 or February 17, 2019!!

For complete list of updates and more details, please review our [Collaborate Original Release Notes](#).

When will the update take place?

SYD1 (Sydney Hosted): Sunday, February 17, 2019 from 1:00 AEST (Australian Eastern Daylight Time) UTC/GMT +11 hours to Sunday, February 17, 2019 5:00 AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours

CAL1 (Calgary Hosted): Saturday, February 16, 2019 from 2:00 AM MST (Mountain Standard Time) UTC/GMT -7 hours to Saturday, February 16, 2019 6:00 AM MST (Mountain Standard Time) UTC/GMT -7 hours

AMS1 (Amsterdam Hosted): Saturday, February 17, 2019 from 1:00 AM CET (Central European Time) UTC/GMT +1 hours to Sunday, February 17, 2019 5:00 AM CET (Central European Time) UTC/GMT +1 hours

VA2 (Virginia Hosted): Saturday, February 16, 2019 from 2:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours to Saturday, February 16, 2019 6:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate Original customers will see intermittent availability during these maintenance windows.

If you have any questions or for more information, contact [Technical Support](#). Refer to our [Status Pages](#) for the most up to date status of our systems.