



Blackboard

## **Blackboard App Submission Issues in the Middle East**

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**Product:** Mobile

**Bulletin/Advisory Information:** Blackboard app users in the Middle East are currently experiencing an issue with assignments and assessments that prevents successful submission. Users in other regions are not impacted. Blackboard recommends that users in this region submit all assignments and assessments through a web browser at this time.

**Update:** This issue was resolved as of 4:30am EST on February 12, 2019.

**Resolution:** This incident was caused by a shortage of disk space in the mBaaS instance used to support this region. Improved monitoring has been deployed to safeguard from this type of issue reoccurring.