



Blackboard

How to Subscribe to Product Status Incidents on Status.blackboard.com

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Version:Connect,Ally_BU,SafeAssign,Web_Community_Manager,Bb_Comms,Collaborate,Learn_BU,Analytics **Article No.:** 000052324

Product: All Products

Introduction:

How to Subscribe to Product Status Incidents

For live updates about product status, users can subscribe to our RSS/Atom feed. Add the appropriate link below to your preferred RSS/Atom application to subscribe:

- RSS Feed <https://blackboardinc.statuspage.io/history.rss>
- Atom Feed <https://blackboardinc.statuspage.io/history.atom>

Additionally, users can subscribe to any active incident on [Status.blackboard.com](https://status.blackboard.com) in order to receive real-time updates regarding a specific incident. Follow the steps below to subscribe:

1. Navigate to <https://status.blackboard.com>
2. Go to **Current Incidents** (listed at the top of the page)
3. Click the **Subscribe** link on the right corner of the incident title
4. A pop-up page opens; Enter your email address or phone number for text updates
5. Click **Subscribe to Incident**



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- 1.
6. Confirm your subscription via email to text in order to receive updates to the incident

Note:

Once the event has been resolved, you will receive one final email or text, notifying you of the resolution.